

SURVEY RESULTS¹

1. How many information requests have you had since January 1st?

	Less than 10	10 to 19	20 to 29	30 to 439	40 +
Number of respondents	50	10	5	0	1

2. Categories of applicants making information requests

	The general public	The media	Campaign groups	Business	Other
Number of respondents²	53	32	13	36	18
Number of applicants	149	132	17	74	72

3. Subjects of information requests

	Clinical performance/ Medical	Contracted out services and other private sector involvement	Other financial information, eg accounts and spending decisions	Specific major events, eg; closures/cuts And one-off serious incidents	Other
Number of respondents³	47	16	30	16	31
Number of requests	155	34	80	33	102

4. What proportion of information requests have you been able to answer within 20 working days?

	All	Most	Roughly half	A minority	None
Number of respondents	54	7	1	0	0

¹ Not all of the 66 respondents answered every question in the survey.

² Most respondents reported receiving information requests from more than one category of applicant.

³ Most respondents reported receiving information requests on more than one subject.

5. How are information requests recorded?

	All requests are recorded using the same system	The more complex requests are recorded in a system but the simpler ones are not formally recorded	There are different recording systems for different types of request.	There is no recording system	Not sure or other
Number of respondents	55	8	0	0	0

6. Have you amended your publication scheme to include documents that are frequently the subject of information requests?

	Yes	No
Number of respondents	20	46

7. Has any of the information you have released under the FOIA resulted in publicity for your organisation?

	Yes	No
Number of respondents	4	62

8. If the last answer was yes, how would you describe the publicity?

	Very positive	On balance positive	On balance negative	Very negative	Don't know or other
Number of respondents	0	2	2	0	0

9. Roughly how many staff hours does it take to deal with information requests each week?

	Less than 20	20 to 39	40 to 59	60 to 79	80 +
Number of respondents	56	5	3	0	1

10. Which phrase most accurately describes the content management system used to manage your Publication Scheme website?

	It was purchased specifically for the task	It was an adaptation of the website's existing content management system.	We continued to use the website's existing content management system without any kind of adaptation.	Other
Number of respondents	3	22	38	0

11. If you bought a new content management system, or adapted an existing one, to handle your FOI obligations, how much disruption did this cause the relevant staff?

	Major disruption	Significant disruption	Minor disruption	None
Number of respondents	0	3	14	13

12. Do you have a dedicated reporting system for tracking FOI requests?

	Yes	No
Number of respondents	32	34

13. Do you have a document management solution for managing the FOI schema?

	Yes	No
Number of respondents	8	55